



TOUCHSCREEN

Get Started



A man in a light blue polo shirt is holding a young child with curly hair in a green shirt. They are standing in a room with white horizontal siding. The man is pointing his right hand towards a small, square touchscreen device mounted on the wall. The device has a black screen and a white border. A semi-transparent white banner is overlaid on the image, containing text and a list of items.

TOUCHSCREEN GUIDE

HOW TO ADD A TOUCHSCREEN TO YOUR FRONTPOINT SYSTEM

IN THE BOX

- Touchscreen
- Wall Mounting Bracket
- Mounting Plate
- AC Power Adapter
- Screws for Mounting Bracket (2)
- Wall Anchors for Mounting Bracket (2)



COMPLETE THE FOLLOWING STEPS PRIOR TO INSTALLING YOUR TOUCHSCREEN IN ITS FINAL LOCATION

TOUCHSCREEN SETUP

- 1 Connect the Touchscreen's power cord and plug into an outlet near your Frontpoint Hub.

**You will install the Touchscreen in its final location after it's paired with your Hub.*

- 2 Press and hold the Touchscreen's power button (located on the bottom edge of the device) until the Frontpoint logo appears on the screen, about 5 seconds.

- 3 While the Touchscreen is turning on:

- A Ensure your Hub is connected to a 2.4GHz Wi-Fi network.

- I Log into your account on the Frontpoint app.
- II Tap **Security System** in the navigation menu (☰).
- III Open the **Hub Settings menu** (⚙️).
- IV Tap **Panel Wi-Fi**. If the Hub is not connected to Wi-Fi, select your home Wi-Fi network and connect the Hub.

- B Place the Hub in pairing mode.

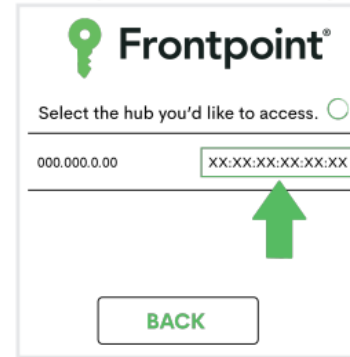
- I Locate the small, circular button on the back of the Hub (multi-function button) and hold it down for about 15 seconds until the Hub's LED turns white. Your Hub is now in pairing mode.

- 4 The Touchscreen is ready when a list of Wi-Fi networks appears:

- A Find the Wi-Fi network your Hub is connected to and tap on the network name. Enter your Wi-Fi password to connect your Touchscreen to the network.

- 5 Once your Touchscreen is connected to Wi-Fi, your Hub's MAC ID will appear as shown below. Tap on your Hub's MAC ID.

- A The Hub's MAC ID is present on the back of the Hub and resembles XX:XX:XX:XX:XX. The Xs are representative of the MAC ID digits and will vary.



*If your Hub's MAC ID does not appear, move the Touchscreen closer to the Hub. Check that the Hub is connected to Wi-Fi (Step 3A) and the same Wi-Fi network is selected for the Touchscreen. Ensure the Hub's LED is still white, then press **Back** on the Touchscreen and return to step 4.*

- 6 Pairing is successful when the pairing icon appears (🔗) in the top left corner of the Touchscreen and you can arm/disarm your system from the Touchscreen.

**If the connection is ever lost the pairing icon will appear red and split (🔗).*

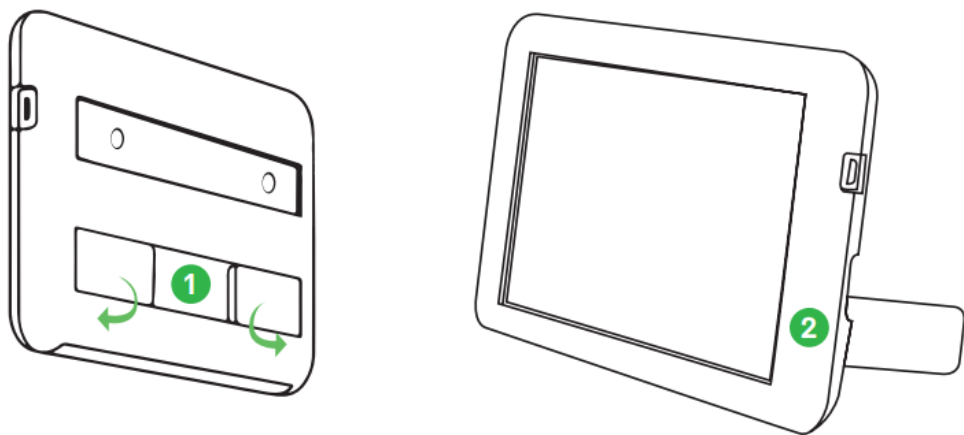
- 7 With the Touchscreen successfully paired, return to your Hub and hold down the multi-function button on the back for about 3 seconds, until the Hub's LED turns green.

TOUCHSCREEN INSTALLATION

Review the following two setup options to determine the best placement for your Touchscreen.

SETUP OPTION 1: Desktop Setup

- 1 On the back of the Touchscreen, pull out the two supporting brackets.
- 2 Place the Touchscreen upright in the desired location.



SETUP OPTION 2: Wall Mounting

- 1 Determine where you would like to mount the Touchscreen.
- 2 Remove the protective film from the Mounting Plate.
- 3 Apply the **Wall Mounting Bracket** to the Mounting Plate.
- 4 Using the Mounting Bracket as a template, **drill holes** into where you would like to mount the Touchscreen.

! If installing on plaster or brick, insert the Wall Anchors before securing the Mounting Bracket to the wall.

- 5 Screw the Mounting Bracket onto the wall, and **attach the Touchscreen** to the Mounting Bracket.
- 6 Hold the Touchscreen and gently push it downwards to lock it in place.

